

# COMPLETE WOMEN'S CARE

A Division of Mid-Atlantic Women's Care, P.L.C.

Board Certified Obstetricians and Gynecologists

## Patient Release of Information

Dear Patient,

The Privacy Act of 1977 was designed to protect private information such as medical and financial information. The Privacy Rule was updated in 2003 and is now called Protected Health Information. PHI is any information about health status, provision of health care, or payment of healthcare that can be linked to an individual. This includes any part of a patient's medical record or payment history. In order for Complete Women's Care to release any information to another party other than the patient, we must have signed release of information specifying what information to give and to whom. This includes your spouse, family members, friends, and employer, even in an emergency. If you wish Complete Women's Care to be able to release information to individuals, with your permission, please indicate below.

I, \_\_\_\_\_, give the staff of Complete Women's Care permission to discuss the following information to the designated individuals.

| <u>Name</u> | <u>Relationship</u> | <u>Type of Information (circle)</u> |
|-------------|---------------------|-------------------------------------|
| _____       | _____               | Medical and/or Financial            |
| _____       | _____               | Medical and/or Financial            |
| _____       | _____               | Medical and/or Financial            |

In an event of an emergency, please contact:

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

We ask that you update this information annually, or as circumstances change.  
Thank you, Complete Women's Care

Updated \_\_\_\_\_  
Initials/Date Initials/Date Initials/Date

1080 First Colonial Road, Suite 300, Virginia Beach, VA 23454  
2075 Glenn Mitchell Drive, Suite 410, Virginia Beach, VA 23456  
Phone (757) 481-7222 Fax (757) 481-7045

## Financial Policy – Updated August 1, 2016

Thank you for choosing us as your health care provider. We appreciate your trust in us and the opportunity to serve you. The following information is provided to our patients to make our financial policies clear.

### **INSURANCE COVERAGE**

While we make a good faith attempt to verify coverage, we are not able to guarantee that the information given to us by your insurance company is correct. It is your responsibility to know what services may or may not be covered by your insurance. We encourage you to refer to your benefits manual if you have any questions about covered services or direct your questions to your insurance company's member services department. Their number is usually found in the back of your insurance card. You will be responsible for payment of all non-covered services at the time they are rendered. We do require payment of any co-pays and deductibles at check-in.

### **PRIVATE PAY PATIENTS**

Payment for office visits is due at the time of service. A payment plan is available for obstetrical care and for surgical procedures. Please ask to speak with our Financial Counselor for details.

### **TRICARE PATIENTS**

Complete Women's Care is a non-participating provider with Tricare. As a courtesy, we will file your claim with Tricare once payment is received in full from you.

### **LAB FEES**

Please be aware that lab fees for blood work and pathology (including PAP smears) are separate from our office charges and may be billed directly to you by the lab company.

### **ASSIGNMENT OF BENEFITS / RELEASE OF MEDICAL RECORDS**

I have read, understand and agree to the terms of this policy. I authorize release of my medical records to my insurance company to aid in the payment of my insurance claim. I authorize payment of medical benefits to Complete Women's Care. I understand that I am responsible for all charges not covered by insurance, deductibles, co-pays and co-insurance amounts. *I further agree that I will be responsible for interest on any unpaid balance at the rate of eighteen percent (18%) per annum. I agree to pay for all collection and / or attorney's fees up to thirty five percent (35%) of the unpaid balance, plus all costs of collection in the event I default on my payment obligation.*

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## EMR RETURNING ANNUAL UPDATE

PATIENT NAME \_\_\_\_\_ DATE \_\_\_\_\_

ID NO \_\_\_\_\_ PCP \_\_\_\_\_

Height/Weight \_\_\_\_\_ Blood Pressure \_\_\_\_\_

Last Menstrual Period \_\_\_\_\_

Recent Pregnancy (delivery type and date) \_\_\_\_\_

### 1. CHANGES TO PAST MEDICAL HISTORY

YES - Please mark if changes  NO

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Abnormal pap smear                  | <input type="checkbox"/> History of bleeding problems   | <input type="checkbox"/> Hypertension             |
| <input type="checkbox"/> Anemia                              | <input type="checkbox"/> History of blood transfusion   | <input type="checkbox"/> Infertility              |
| <input type="checkbox"/> Arthritis                           | <input type="checkbox"/> History of cancer              | <input type="checkbox"/> Irritable bowel syndrome |
| <input type="checkbox"/> Asthma                              | <input type="checkbox"/> History of chemotherapy        | <input type="checkbox"/> Mental disorder          |
| <input type="checkbox"/> Blood clots                         | <input type="checkbox"/> History drug abuse             | <input type="checkbox"/> Obstructive sleep apnea  |
| <input type="checkbox"/> Breast mass                         | <input type="checkbox"/> History of fracture            | <input type="checkbox"/> Osteoporosis             |
| <input type="checkbox"/> COPD; emphysema; chronic bronchitis | <input type="checkbox"/> History of kidney disease      | <input type="checkbox"/> Stomach Ulcer            |
| <input type="checkbox"/> Depression or anxiety               | <input type="checkbox"/> History of radiation treatment | <input type="checkbox"/> Physical or sexual abuse |
| <input type="checkbox"/> Diabetes                            | <input type="checkbox"/> History of STD's               | <input type="checkbox"/> Seizures                 |
| <input type="checkbox"/> Endometriosis                       | <input type="checkbox"/> Migraines                      | <input type="checkbox"/> Sickle cell anemia       |
| <input type="checkbox"/> Fibroids of the uterus              | <input type="checkbox"/> Heart disease                  | <input type="checkbox"/> Skin disorder            |
| <input type="checkbox"/> Genital herpes                      | <input type="checkbox"/> Hepatitis                      | <input type="checkbox"/> Stroke                   |
| <input type="checkbox"/> History of alcoholism               | <input type="checkbox"/> High cholesterol               | <input type="checkbox"/> Thyroid disorder         |
| <input type="checkbox"/> OTHER: _____                        |   |   |

### 2. CHANGES TO PAST SURGICAL HISTORY

YES - Please mark if changes  NO

- |   |  |
|---|--|
| <input type="checkbox"/> Anesthesia complications       | <input type="checkbox"/> Hysterectomy                    |
| <input type="checkbox"/> Appendix removal               | <input type="checkbox"/> LEEP/Laser/Cryo of cervix       |
| <input type="checkbox"/> Breast biopsy                  | <input type="checkbox"/> Ovary removal                   |
| <input type="checkbox"/> C-section                      | <input type="checkbox"/> Orthopedic surgery (kind) _____ |
| <input type="checkbox"/> Cholecystectomy (Gall bladder) |  |
| <input type="checkbox"/> Cosmetic surgery               | <input type="checkbox"/> Tonsils                         |
| <input type="checkbox"/> D&C                            | <input type="checkbox"/> Tubal ligation                  |
| <input type="checkbox"/> Endometrial ablation           | <input type="checkbox"/> Other: _____                    |

### 3. ANY NEW ALLERGIES

YES - Please mark if changes  NO

\_\_\_\_\_  
 \_\_\_\_\_

### 4. PLEASE LIST ALL MEDICATIONS, VITAMINS AND SUPPLEMENTS YOU ARE CURRENTLY TAKING

| <u>Name</u> | <u>Dosage</u> | <u># per Day</u> | <u>Taking long term?</u> |
|-------------|---------------|------------------|--------------------------|
| _____       | _____         | _____            | _____                    |
| _____       | _____         | _____            | _____                    |
| _____       | _____         | _____            | _____                    |
| _____       | _____         | _____            | _____                    |
| _____       | _____         | _____            | _____                    |

**5. ANY CHANGES OF FAMILY HISTORY**

YES - Please mark if changes  NO  
Family Member Affected Age of Onset

|                          |                         |  |  |
|--------------------------|-------------------------|--|--|
| <input type="checkbox"/> | Blood clotting problems |  |  |
| <input type="checkbox"/> | Breast cancer           |  |  |
| <input type="checkbox"/> | Colon cancer            |  |  |
| <input type="checkbox"/> | Diabetes                |  |  |
| <input type="checkbox"/> | Genetic diseases        |  |  |
| <input type="checkbox"/> | Heart attack            |  |  |
| <input type="checkbox"/> | High Blood Pressure     |  |  |
| <input type="checkbox"/> | Osteoporosis            |  |  |
| <input type="checkbox"/> | Ovarian cancer          |  |  |
| <input type="checkbox"/> | Stroke                  |  |  |
| <input type="checkbox"/> | High Cholesterol        |  |  |
| <input type="checkbox"/> | Other: (details)        |  |  |

**6. ANY CHANGES TO SOCIAL HISTORY**

YES - Please mark if changes  NO

|                          |                        |                          |                          |
|--------------------------|------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | Alcohol use:           | <input type="checkbox"/> | Exercise:                |
| <input type="checkbox"/> | Accepts Blood Product: | <input type="checkbox"/> | Marital status:          |
| <input type="checkbox"/> | Cigarettes:            | <input type="checkbox"/> | Safety concerns at home: |
| <input type="checkbox"/> | Drugs:                 | <input type="checkbox"/> | Vaccination:             |
| <input type="checkbox"/> | Education:             | <input type="checkbox"/> | Occupation: _____        |

**7. REVIEW OF SYSTEMS**

Constitutional

- Insomnia
- Unusual fatigue
- Weight gain
- Weight loss

Eyes

- Vision problems

HENT

- Lumps
- Neck stiffness

Breasts

- Pain
- Masses
- Discharge

Cardiovascular

- Chest pain
- Palpitations

Respiratory

- Shortness of breath
- Wheezing
- Chronic cough

Gastrointestinal

- Nausea
- Abdominal pain
- Diarrhea
- Constipation
- Blood in stools
- Incontinence of gas
- Change in bowel habits
- Black tarry stools
- heartburn

Genitourinary

- Urgency
- Frequency
- Getting up at night
- Number of times
- Incontinence (leaking of urine)
- Painful Urination

Integument (skin)

- Skin trouble

Neurologic

- Frequent headaches
- Fainting spells
- Dizzy spells

Musculoskeletal

- Joint pain
- Leg cramps
- Back pain
- Leg swelling

Endocrine

- Night sweats
- Hirsutism
- Hot flashes
- Loss of hair

Psychiatric

- Anxiety
- Depression
- Excessive anger

Heme-Lymph

- Excessive bleeding
- Excessive bruising
- Swollen lymph nodes

# Risk Assessment for Hereditary Cancer Syndrome

**INSTRUCTIONS:** Please circle YES (Y) to any statement below if it applies to **YOU** or **YOUR FAMILY MEMBERS**. Next to each statement, please list the **AGE** of the person when they were **DIAGNOSED** with cancer and your relation.

**Consider the following family members on both your MOTHER and FATHER'S side:**

*You – Your Mother – Your Father – Your Brothers & Sisters – Your Children – Your 1<sup>st</sup> Cousins – Your Nieces & Nephews  
Your Father's Brothers & Sisters and your Mother's Brothers & Sisters (Your Aunts and Uncles)  
Your Father's Parents and your Mother's Parents (Your Grandmother & Grandfather) – Your Great Grandparents*

Your Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Your Doctor: \_\_\_\_\_ Date of Visit: \_\_\_\_\_

| BREAST AND OVARIAN CANCER |  | You or Siblings | AGE | Mother's Side | AGE | Father's Side | AGE |
|---------------------------|--|-----------------|-----|---------------|-----|---------------|-----|
| Y / N                     | Have <u>YOU</u> had breast cancer at or before age 50  |                 |     | N/A           | N/A | N/A           | N/A |
| Y / N                     | Your MOTHER, SISTER, DAUGHTER, GRANDMOTHER, AUNT, or NIECE diagnosed with breast cancer at or before age 45              |                 |     |               |     |               |     |
| Y / N                     | 2 or more breast cancers on the same side of the family, 1 BEFORE age 50   |                 |     |               |     |               |     |
| Y / N                     | 3 or more breast cancers on the same side of the family, at ANY age  |                 |     |               |     |               |     |
| Y / N                     | Ovarian Cancer in your family or YOU, at ANY age   |                 |     |               |     |               |     |
| Y / N                     | Male Breast Cancer in your family, at ANY age  |                 |     |               |     |               |     |
| Y / N                     | Triple Negative Breast Cancer in the family  |                 |     |               |     |               |     |
| Y / N                     | 3 or more of the following cancers on the same side of the family, at ANY age (breast, ovarian, prostate, or pancreatic) |                 |     |               |     |               |     |
| Y / N                     | Ashkenazi Jewish ancestry with ANY breast, ovarian or pancreatic cancer in the family                                    |                 |     |               |     |               |     |
| Y / N                     | Is there a known BRCA Mutation in the family   |                 |     |               |     |               |     |
| Y / N                     | Have you been tested for a BRCA mutation   |                 |     |               |     |               |     |
| COLON AND UTERINE CANCER  |  | You or Siblings | AGE | Mother's Side | AGE | Father's Side | AGE |
| Y / N                     | Have <u>YOU</u> had COLORECTAL (Colon) before age 50, or UTERINE (Endometrial) cancer at ANY age                         |                 |     | N/A           | N/A | N/A           | N/A |
| Y / N                     | 2 or more COLORECTAL (Colon) CANCERS on the same side of the family, 1 BEFORE age 50                                     |                 |     |               |     |               |     |
| Y / N                     | 1 COLORECTAL CANCER AND 1 or more LYNCH SYNDROME CANCER (listed below) on the same side of the family, 1 BEFORE age 50   |                 |     |               |     |               |     |
| Y / N                     | 3 or more LYNCH SYNDROME CANCERS (listed below) on the same side of the family   |                 |     |               |     |               |     |

\*Lynch Syndrome Cancers: Colorectal, Uterine/Endometrial, Ovarian, Gastric, Stomach, Pancreatic, Ureter, Bladder, & Brain

**FOR OFFICE USE ONLY:**

Did patient meet criteria for Genetic Testing?  YES  NO  NO, but increased risk  MORE INFORMATION NEEDED

If YES, Patient chose to:  ACCEPT  DECLINE

If MORE INFORMATION NEEDED, Follow-up appointment scheduled: Date: \_\_\_\_\_

**PATIENT SIGNATURE for declined testing:** \_\_\_\_\_

Date: \_\_\_\_\_

**Provider's Signature:** \_\_\_\_\_

Date: \_\_\_\_\_

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***For your good health and well being, we as your health care providers encourage you to follow these preventative health care guidelines. If you have any questions or are in need of additional information, please ask!***

**PATIENT ANNUAL {Ages 13 - 18 years}**

Pap smear - ACOG guidelines have changed to begin pap smears at age 21.  
The HPV/Gardasil vaccine protects against cervical cancer and is recommended for all women under age 27.  
Annual screen for Chlamydia by urine or pelvic exams recommended by all national organizations for all women under age 26. You may refuse this option.  
Fasting lipid profile {cholesterol} every 5 years unless low risk.  
Prevent unwanted / unintended pregnancy, postpone sexual involvement-discuss contraceptive options at your visit.  
Prevent sexually transmitted diseases: abstain from sexual activity or use condoms every time.  
Regular dental checkups: floss your teeth daily.  
Exercise regularly: Cardiovascular exercise at least 60 minutes a day.  
Wear sunscreen to prevent skin damage and skin cancer. May go without sunscreen for 30 minutes twice a week.  
Prevent accidents: Wear your seat belt when driving. Wear a bike helmet when biking.  
Adacel (Diphtheria, Pertussis, Tetanus) vaccine once every 10 years. Let us know if you need this.  
Hepatitis B vaccine, if you have not received it already.  
Chicken Pox vaccine if you have not had chicken pox.  
If you smoke, STOP! Please ask us for information to help you stop smoking!  
Eat 3 servings of calcium a day {1000 mg}: milk, yogurt and calcium fortified orange juice are good sources.  
Bones grow until age 25.  
Take a women's multivitamin every day for iron and folic acid supplementation.

**PATIENT ANNUAL {Ages 19 - 39 years}**

Pap smear - ACOG guidelines have changed to begin pap smears at age 21.  
HPV testing with pap smear is available for women over 30. This allows for PAP testing every 5 years if HPV is negative. However, annual checkups with pelvic exams still are recommended.  
Annual screen for Chlamydia by urine or pelvic exams recommended by all national organizations for all women under age 26. You may refuse this option.  
Let your provider know if you prefer this option.  
Fasting lipid profile {cholesterol} every 5 years unless low risk.  
Prevent unwanted/unintended pregnancy, postpone sexual involvement-discuss contraceptive options at your visit.  
Prevent sexually transmitted diseases - abstain from sexual activity or use condoms every time.  
Regular dental checkups: floss your teeth daily.  
Exercise regularly. Moderate level of exercise 150 minutes a week or vigorous level of exercise 75 minutes a week.  
There are increased benefits with longer duration and/or increased intensity exercise. If you need to lose weight, increase your exercise to 60 - 90 minutes a day most days of the week.  
Wear sunscreen to prevent skin damage and skin cancer. May go without sunscreen for 30 minutes twice a week.  
Prevent accidents: Wear your seat belt when driving. Wear a bike helmet when biking.  
Adacel (Diphtheria, Pertussis, Tetanus) vaccine once every 10 years.  
Hepatitis B vaccine, if you have not received it already and are at risk (ask your provider).  
Chicken Pox vaccine, if you have not had chicken pox.  
Perform monthly breast self exams after your period.  
If you smoke, STOP! Please ask us for information to help you stop smoking!  
Eat 3 servings of calcium a day {1000 mg}: milk, yogurt and calcium fortified orange juice are good sources.  
Take a calcium supplement with Vitamin D if your diet is deficient.  
Take a women's multivitamin every day for iron and folic acid supplementation.  
Gardasil - The HPV vaccine that protects against cervical cancer is recommended for all women under age 27.

# COMPLETE WOMEN'S CARE

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***For your good health and well being, we as your health care providers encourage you to follow these preventative health care guidelines. If you have any questions or are in need of additional information, please ask!***

## **PATIENT ANNUAL {Ages 40 - 64 years}**

HPV testing with pap is recommended for women over 30. This allows for PAP testing every 5 years if HPV is negative.

However, annual checkups with a pelvic exam are still recommended.

Fasting lipid profile {cholesterol} every 5 years.

Annual mammogram

TSH (thyroid) testing every 5 years starting at age 50.

Glucose testing every 3 years after age 45.

Colonoscopy at age 50 and every 10 years or as directed by your gastroenterologist.

Herpes zoster vaccine after age 60.

Regular dental checkups: floss your teeth daily.

Exercise regularly. Moderate level of exercise 150 minutes a week or vigorous level of exercise 75 minutes a week.

There are increased benefits with longer duration and/or increased intensity exercise. If you need to lose weight, increase your exercise to 60 - 90 minutes a day most days of the week.

Wear sunscreen to prevent skin damage and skin cancer. May go without sunscreen for 30 minutes twice a week.

Prevent accidents: Wear your seat belt when driving. Wear a bike helmet when biking.

Prevent unwanted/unintended pregnancy, postpone sexual involvement-discuss contraceptive options at your visit.

Prevent sexually transmitted diseases: use condoms.

Tetanus - diphtheria booster every 10 years. The Tetanus shot is recommended for all women ages 11-64.

If your last shot was over 2 years ago, you should be revaccinated.

Discuss Hormone Replacement Therapy when you become menopausal.

Chicken Pox vaccine if you have not had chicken pox.

Perform monthly breast self exams after your period.

If you smoke, **STOP!** Please ask us for information to help you stop smoking!

Eat 4 servings of calcium a day {1200 mg}: milk, yogurt and calcium fortified orange juice are good sources.

Take a calcium supplement if your diet is deficient. If menopausal and not on hormone replacement therapy, take 5 servings a day {1500 mg} or a 1200 mg extended release tablet.

Take a women's multivitamin every day with folic acid and 1,000 IU Vitamin D.

Bone density at menopause.

## **PATIENT ANNUAL {Ages 65 years and older}**

Monthly self breast exam.

Discontinue paps if appropriate after discussion with your provider.

Yearly mammogram.

Regular cardiovascular exercise at least 3 times a week.

Exercise regularly. Moderate level of exercise 150 minutes a week or vigorous level of exercise 75 minutes a week.

There are increased benefits with longer duration and/or increased intensity exercise. If you need to lose weight, increase your exercise to 60 - 90 minutes a day most days of the week.

Regular dental check ups.

Prevent motor vehicle injuries - wear seat belts and helmets.

Wear sunscreen to prevent skin damage from UV rays.

Cholesterol, high-density, lipoprotein every 3-5 years.

Glucose test every 3 years.

Prevent sexually transmitted diseases - use condoms.

Tetanus - diphtheria booster every 10 years.

Hepatitis B vaccine, if at risk.

If you smoke, **STOP!** Please ask us for information to help you stop smoking!

Colonoscopy as directed by your Gastroenterologist.

Thyroid-stimulating hormone test every 3-5 years.

Discuss continuation of Hormone Replacement Therapy.

Influenza vaccine yearly.

Pneumococcal vaccine (once).

Herpes Zoster vaccine.